

Accessibility Guide for The Rose and Crown

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Welcome

Welcome to The Rose & Crown. Located just minutes from the A31 near Farnham and Alton, The Rose & Crown is a family-friendly pub in the village of Upper Farringdon, set in the picturesque Hampshire countryside in an area abundant with history. It is believed that the pub was originally built as an ale house in 1810 by Edward Knight, the brother of the celebrated novelist Jane Austen, whose family house is now open for visitors as a museum, just 2 miles away in the nearby village of Chawton.

Whether you're looking to stop off for lunch, a place to celebrate a special occasion, or are simply catching up with your favourite people over a drink, The Rose & Crown is the perfect spot.

We are a family-friendly restaurant catering for a variety of diets. Assistance dogs are welcome and water bowls can be provided.

See the pictures: <https://www.roseandcrownfarringdon.co.uk/gallery/>

At a Glance

Level Access

- There is step free access from the side entrance to:
 - Restaurant area
 - Accessible Toilet
- There is step free access from the main entrance to:
 - Bar area

Hearing

- Staff have disability awareness training.

Visual

- The walls and the doors are mainly painted in dark neutral colours.
- Some parts of the venue have low lighting.
- Menus are printed in Axiforma 12 font.

General

- All customer areas are located on the ground floor.
- We can offer table service for drinkers in the bar area, we offer full table service to customers eating in the restaurant.
- There is one public toilet for disabled visitors.
- Some staff have disability awareness training.

Getting here

The Rose & Crown
Crows Lane
Upper Farringdon
Alton
GU34 3ED



Travel by public transport

- There are no local bus routes local to Upper Farringdon.
- The nearest bus is on Ketchers Field. The bus stop is 3.2 miles from The Rose & Crown.
- The closest train station is South Western Rail ALTON, 4.1 miles away.



Travel by taxi

- You can get a local taxi with Andy at Four Marks Taxis by calling 07538 118986. The taxi company has a wheelchair accessible vehicle.
- You can get a taxi with A1 Rushmoor Taxis by calling 01252 333555. The taxi company has a wheelchair accessible vehicle.



Parking

- There is parking at the venue. There are two accessible parking spaces. The parking spaces are approx. 1 meter from the side entrance. This bay has a concrete surface.
- There is step free access from the car park to the main entrance.
- Approx. 22 car parking spaces at the venue. The main carpark is laid with medium sized gravel.



Main carpark

Arrival

Access via main entrance

- From the street, Crows Lane, to the main entrance, there is a 100mm kerb through a gate onto an orange brick path approx. 300mm to the front door.
- From the carpark to the main entrance, there is step free access. Follow around outside of the building following the garden and into patio area. The ground is a mixture of yellow brick, paving slabs and concrete.
- The main door is 800mm wide.
- The main door is side hung and opens inwards.



From the street to the main entrance From the carpark to the main entrance

Access via side entrance

- From the carpark to the side entrance, there is step free access. The side door is directly to the left of the designated disabled parking bays approx. 1 meter apart. The ground is concrete.
- The side entrance has step free access.
- The side door is approx. 800mm wide.
- The side door is a Fire Exit, therefore is side hung and opens outwards.



Main entrance



Side entrance

Getting around inside

Visual Impairment – General Information

- Some parts of the venue have low lighting.
- From the bar area into the dining area, there is 1 step approx. 120mm high. Marked with yellow and black hazard tape.
- Most walls are painted in dark or neutral tones.

Public toilets

Accessible Toilet

- There is one public toilet for disabled visitors.
- No Radar Key necessary.
- From the side entrance to the accessible toilet, there is step free access.
- The toilet door is 890mm wide.
- The direction of transfer onto the toilet is from the in front/ left.
- The cubicle is approx. 2200mm x 1720mm There is 100mm in front of the toilet. The toilet seat is 480mm high. The toilet has grab rails and a red emergency cord.



Doorway to accessible toilet



Inside accessible toilet

Main Toilets

- There are separated public toilets for visitors.
- Located around from the bar, the doorway is 700mm, side hung door that swings open and close into a corridor.
- The corridor and both toilets have motion sensor lights and the walls are painted in a neutral tone.
- The ladies' room has 2 cubicles.
- The men's room has 3 urinals and 1 cubicle.



Entrance to main toilets



Corridor to main toilets

✂ Restaurant and Bar

- The bar is 995mm high.
- From the bar area to the restaurant, there is 1 step approx. 120mm high, marked with black and yellow hazard tape.
- The flooring throughout the ground floor is solid wood stained dark.
- The route through the dining area is approx. 110mm wide.
- Double doors separate the main restaurant and extension. These remain open during everyday service, however, are closed to provide privacy during functions and parties.
- These double doors are 1630mm wide, side hung and open inwards.
- All tables in the restaurant are laid with a napkin, cutlery, water glass, fresh flowers with salt and pepper.
- Restaurant tables are a mixture of square, rectangle and round wooden tables and range from 7500 – 7700mm high.
- The chairs in the restaurant are a mixture of hard back and soft cushioned seats, armchairs, wooden church pews. We have many soft cushions.
- Bar tables are a mixture of round and square tables. These range from 720mm – 760mm high.
- The bar chairs are approx. 490mm. a Mixture of backless stools and armchairs.
- There are high bar stools both a mix of backless and leather backed chairs.
- There is background music playing throughout the venue.



View from front door into bar area



View into restaurant from bar area



Double doors separating restaurant and extension.



View from restaurant into extension.

Getting around outside

Garden and patio area

- From the carpark to both the garden and patio have step free access. Entrance to these areas is marked by a painted arrow on the side of the building.
- The ground is a mixture of yellow brick, paving slabs, concrete, and real grass.
- The garden is a large open space with several wooden picnic tables.
- Several square outside tables and chairs are located on the patio.
- During the warmer months we offer full table service outside.



Entrance from carpark to garden



Garden area



Patio area

Customer care support

Accessibility equipment

- We can provide water bowls for assistance dogs.

Emergency evacuation procedures

- We have emergency evacuation procedures for disabled visitors.
- The Fire Assembly Point is located on the back fence of the carpark toward the left.

Customer care support

- Staff have disability awareness training.
- Baby changing facilities and highchairs are available.
- Where possible all our food produce is locally sourced. We do our best to cater for any dietary requirements; please contact us to check. Staff on the day can advise about allergens in any products.
- Specials of the day are shown on a blackboard. All staff can assist by running through the menu with you.

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